



Revision Number: 2

Purchasing Agent:
GLENDON MITCHELL

Item: COMPUTERS - PC STORE

Vendor: EnPointe Technologies
12227 S. Business Park Dr., #130
Draper, UT 84020

Internet Homepage: www.enpointe.com/utah

Telephone: (877) 496-1653 statewide

Fax number: (877) 496-1653 statewide

Contact: SEE ORDER INFORMATION

Email address: utahgov@endpointe.com

Brand/trade name: Various

Price: COST PLUS PERCENTAGE CONTRACT

Terms: Net 30

Effective dates: 01/14/02 through 01/13/03

Days required for delivery: 1-2 DAYS

Price guarantee period: 1 year

Minimum order: NONE

Min shipment without charges: NONE

Contract renewal options: Four options for one (1) year renewal

Other conditions: See Page 2

NOTE: UPDATED COMMODITY CODES

This is a multiple award contract. Users must solicit at least 2 quotes from contract vendors for optimal pricing, delivery: MA362 Valcom, MA-371 Uinta, MA1448 CDW-Government. Document purchasing selection. References to these contracts hereafter will be as PC Stores.

For direct ship PC's please see: MA-432 (Compaq) , MA-575 (Gateway) and MA-1137 (Dell), MA-130 (IBM).

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor (creating a PG in Finet) and make payments for the same on a PV referencing the original PG. Agencies will return to the vendor any invoice which reflects incorrect pricing.



EXCLUDED ITEMS: There are a **few PRODUCT EXCLUSIONS** that cannot be purchased from the PC Store contracts since other statewide contracts are available for these items.. They are: projectors (panels, overhead and LCD), electronic whiteboards, switching equipment (switches, routers, hubs, and fire walls), wireless phones and related equipment, Dell, IBM, Compaq and Gateway computer products. Software covered by master license agreements are also excluded including: Microsoft, Corel, Oracle, and Novel. Services with costs involved, including but not limited to consulting and programming, are excluded since this contract is for products only. Contact the purchasing agent with specific questions.

QUOTE REQUIREMENT: Users are required to obtain **AT LEAST 2 QUOTES** via electronic, fax, phone or other means from the multiple award contracts. Quotes for equivalent equipment supplied by the manufacture direct contracts listed on page 1 will also fulfill this requirement. Document the purchase selection.

QUOTE GUARANTEE PERIOD: It is anticipated that most quotes will have a 30 day price guarantee. Given that promotional pricing from manufacturers may apply with varied ending dates or that other restrictions may apply, users should refer to each individual quote for the price guarantee period.

PRICING: Mark-ups are defined as a not to exceed amount. A lesser mark-up may be applied at the contractors discretion. Users may be eligible for volume discounts. Users are entitled to special promotional pricing offered by the manufacturer, distributor or reseller. Freight charges for standard ground delivery are included in the mark-up multiplier for all orders. Education users are to receive special academic pricing offered by some manufacturers. Mark-up is a multiplier of landed cost. Example: item landed cost x 1.04875 = contract price

CATEGORY DESCRIPTION	NOT TO EXCEED MARK-UP
1. Desktops/laptops	4.875%
2. Printers	4.875%
3. Disk drives	7.75%
4. Monitors	4.88%
5. Computer accessories	
(Including consumables)	7.75%
6. Software	7.75%

SPECIAL SHIPPING REQUESTS

When requested by the ordering entity, the contractor may add special request shipping charges such as overnight delivery, air freight, etc., to the invoice. This shall show as freight charges on the invoice.

URGENT, SMALL ORDER PURCHASES: State agencies are required to verify delivery timeliness from the PC store contracts. State agencies may then solicit quotes from other stocking dealers by using their small purchase authority (under \$2,000) for urgently needed orders that cannot be delivered timely through the PC store contracts. Document delivery and award issues.

PRODUCT ORDERING INFORMATION

Telephone Numbers for Order Placement

State of Utah Inside Account Manager

Call 877-496-1653 statewide

CSR's Will be able provide customer service, order entry, order tracking, sales reports, pricing.

Barbara Bushart bbushart@enpointe.com

Outside Sales Reps (Account Executives)

Randy Everett

Phone: 877-869-4332

Email: reverett@enpointe.com



Fax a PO to 877-496-1653 statewide

Email a PO to your assigned customer sales representative

Enter a web order via Access Pointe, our Internet E-procurement system for a login ID and password, please call Randy Everett or Gordon Marble

DELIVERY

Commonly stocked items:	3 days
Special order items:	3 days
Items stocked at distributor	3 days

MANUFACTURER WARRANTY

Manufacturers or their designees are responsible for the manufacturer warranty. PC store contractors may provide manufacturer warranty work (at no charge to the user) when authorized by the manufacturer.

PRODUCT RETURN GUIDELINES

To return product, customers must contact En Pointe Customer Service within fifteen (15) days of purchase to request a Return Merchandise Authorization. En Pointe return approvals are based on manufacturer and vendor policies that are subject to change without notice. Restock charges and other fees may apply. Upon approval, the product must be shipped prepaid to the En Pointe Returns Center within seven (7) days of the approval. Customers can insure the shipment or assume the risk of loss or damage. Product must always be returned complete and in its original box and it must contain all documentation, accessories, software and packaging materials. The following returns will be rejected back to the customer: incomplete product; product returned without authorization or after the authorization expires; product returned freight collect; product not matching in condition, part number, or item count.

For requests, contact...

En Pointe Customer Service

Phone: (909) 456-7580

Email: RMARequests@enpointe.com

Send product to...

En Pointe Returns Center

1040 Vintage Avenue, Bldg A

Ontario, CA 91761

Non-Returnable Product

The following are non-cancelable and non-returnable: special orders or custom made product; software licenses and open software packages; configuration orders and orders purchased under any of the manufacturers' build-to-order programs (examples: IBM, Compaq, Hewlett Packard, Dell, Gateway); discontinued product; consumables, such as paper, toner, and ink cartridges; anything considered non-returnable by the manufacturer or vendor. The following manufacturers don't offer any returns privileges, this includes laptops, desktops, and accessories: IBM, Compaq, Dell, Gateway, NEC Technologies, and Hewlett Packard (T-models and Brio). En Pointe cannot authorize returns for these products, but the customer can work directly with the manufacturer to obtain an RMA. En Pointe Sales and Customer Service will work with each customer to provide contact information, as requested.

Defective Product (DOA)

In accordance with manufacturer and vendor policies, defective product must be processed for repair or replacement only. The following manufacturers specifically require defective units to be processed as warranty repair claims, not returns for credit: IBM, Compaq, Hewlett Packard, Toshiba, Dell, NEC, Gateway, Micron and Cisco.

Freight Damaged or Missing Product

If product is damaged or lost in transit by the freight carrier, the discrepancy should be noted on the receiving document (Bill of Lading) at time of receipt. The customer needs to contact En Pointe Customer Service within seven (7) days to make the claim. Claims made after seven days will be rejected.

FINET COMMODITY CODE(S):

MICROCOMPUTERS:

20413000000-CABLES: PRINTER, DISK, NETWORK, ETC.



20416000000-CHIPS: ACCELERATOR, GRAPHICS, MATH CO-PROCESSOR, MEMORY (RAM & ROM) NETWORK, ETC.

20419000000-COMMUNICATION BOARDS: FAX, MODEM (INTERNAL), ETC.

20448000000-KEYBOARDS

20471000000-PLOTTERS, GRAPHIC

20830000000-COMPUTER AIDED DESIGN

MINI & MAINFRAME:

20614000000-CABLES: PRINTER, DISK, NETWORK, ETC.

20617000000-CHIPS: ACCELERATOR, GRAPHICS, MATH CO-PROCESSOR, MEMORY (RAM & ROM) NETWORK, ETC.

20620000000-COMMUNICATION BOARDS: FAX, MODEM (INTERNAL), ETC.

20625000000-COMPUTER SYSTEMS, DIGITAL

20628000000-COMPUTER SYSTEMS, PROCESS CONTROL

20631000000-CONTROLLERS, DISK: DISK SUBSYSTEMS, ETC.

20632000000-CONTROLLERS, LOCAL AND REMOTE

20634000000-CONTROLLERS, PERIPHERAL: PLOTTERS, PRINTERS, DIGITIZERS, ETC.

20644000000-DRIVES: COMPACT DISK, ROM, ETC.

20645000000-DRIVES: FLOPPY DISK

20646000000-DRIVES: HARD/FIXED DISK

20647000000-DRIVES, TAPE

20651000000-EXPANSION/ACCELERATOR BOARDS: MEMORY, PROCESSOR, ETC.

20657000000-KEYBOARDS

20659000000-MODEMS, EXTERNAL DATA COMMUNICATIONS

20661000000-MONITORS, COLOR AND MONOCHROME (CGA, VGA, SVGA, ETC.)

20666000000-PERIPHERALS, MISCELLANEOUS: GRAPHIC DIGITIZERS, JOY STICKS, LIGHT PENS, MICE, PEN PADS, TRACKBALLS, ETC.

20670000000-PRINTER SHARING DEVICES

20671000000-PRINTERS, DOT MATRIX

20672000000-PRINTERS, HIGH SPEED, LINE PRINTERS, AND PRINTER SUBSYSTEMS

20673000000-PRINTERS, INKJET

20674000000-PRINTERS, LASER

20675000000-PRINTERS, PEN PLOTTER

20677000000-PRINTERS, THERMAL

20680000000-RETRIEVAL SYSTEMS, COMPUTER AIDED: INDEXING, RETRIEVAL AND ACCESS SYSTEMS (CD ROM JUKEBOX, ETC.)

20684000000-SCANNERS, DOCUMENT: HANDHELD, DESKTOP, AND HIGH VOLUME

20685000000-SCANNERS AND READERS, MAGNETIC STRIP

20686000000-SCANNERS AND READERS, OPTICAL CHARACTER: BAR CODE, REMITTANCE SCANNER/PROCESSORS, ETC.

20689000000-STORAGE DEVICES, ELECTRONIC (DISK DRIVE COMPATIBLE)

20693000000-TERMINALS AND CRTS: DATA PROCESSING SYSTEMS

20911000000-ACCOUNTING/FINANCIAL: BOOKKEEPING, BILLING AND INVOICING, BUDGETING, PAYROLL, TAXES, ETC.

20931000000-COMPUTER AIDED DESIGN

20938000000-DATABASE

20940000000-DESKTOP PUBLISHING

20944000000-EDUCATIONAL: FOREIGN LANGUAGES, MATH, SCIENCE, SOCIAL STUDIES, ETC.

20948000000-GAMES: ADVENTURE, BOARD, PUZZLES, STRATEGY, ETC.

20951000000-GRAPHICS: CLIP ART, DEMOS, PRESENTATION, SLIDE SHOWS, ETC.

20956000000-INVENTORY MANAGEMENT

20964000000-PERSONNEL

20967000000-PROFESSIONAL: HOSPITAL/PHARMACY, LEGAL, ETC.

20968000000-PROGRAMMING: BASIC, ASSEMBLER, ETC.

20969000000-PROJECT MANAGEMENT

20972000000-PURCHASING



20977000000-REAL ESTATE/PROPERTY MANAGEMENT
20985000000-SPREAD SHEET
20991000000-UTILITIES: BACK-UP, BATCH FILE, MENUS, OPERATING SYSTEM, RECOVERY, SCREEN,
SECURITY, VIRUS PROTECTION, ETC.
20995000000-WORD PROCESSING, TEXT EDITORS, LABEL MAKERS, SPELL CHECKERS, ETC.
20810000000-Accounting/Financial: Bookkeeping, Billing and Invoicing, Budgeting, Payroll, Taxes, etc.
20820000000-Business Software, Misc: Agenda, Labels, Mail List, Planning, Scheduling, etc.
20827000000-Communication: Networking, Linking, etc.
20830000000-Computer Aided Design
20837000000-Database
20839000000-Desktop Publishing
20843000000-Educational: Foreign Languages, Math, Science, Social Studies, etc.
20847000000-Games: Adventure, Board, Puzzles, Strategy, etc.
20850000000-Graphics: Clip Art, Demos, Presentation, Slide Shows, etc.
20853000000-Integrated Software
20855000000-Inventory Management
20863000000-Personnel
20866000000-Professional: Hospital/Pharmacy, Legal, etc.
20867000000-Programming: Basic, Assembler, etc.
20868000000-Project Management
20871000000-Purchasing
20876000000-Real Estate/Property Management
20884000000-Spread Sheet
20890000000-Utilities: Back-up, Batch File, Menus, Operating System, Recovery, Screen, Security, Virus
Protection, etc.
20894000000-Word Processing, Text Editors, Spell Checker
96224000000-Courier/Delivery Service

OTHER:

61056000000-RIBBONS, COMPUTER AND DATA PROCESSING, ALL TYPES
90634000000-FREIGHT HANDLING; MATERIALS HANDLING
91829000000-COMPUTER - SOFTWARE CONSULTING
98522000000-COMPUTERS, DATA PROCESSING EQUIPMENT, AND ACCESSORIES (NOT WORD
PROCESSING EQUIPMENT)